Skills and Services

How are our peers filling job roles, positions and responsibilities to fulfill this new wave of library services?

• New positions
• Added roles and responsibilities
• Professional development and training
• Student support
From the literature, positions & responsibilities related to:

Research Data Management Services
- Data Management Plans, Data Curation

Digital Scholarship
- GIS / Data Services
- Data Visualization

Patrons as Creators
- 3D printing, media and other tools & services

Valuing the User Experience
- Web sites
- Service development
- First year library experience programs

Assessment
- Using data to inform collection decisions
RDM & Digital Scholarship

Dartmouth College
• Data & Visualization Librarian
• Digital Humanities Librarian
• Digital Scholarship Librarian

Johns Hopkins University
Data Management Services Department
• 4 X Consultants, CLIR Fellow, Data Archivist
GIS & Data Services Department
• Geospatial Services Librarian, Sr. IT Specialist

Case Western Reserve University
Freedman Center for Digital Scholarship
• GIS Specialist/Librarian
• Digital Learning & Scholarship Librarian
RDM & Digital Scholarship

Emory University

Emory Center for Digital Scholarship
• Numeric Data Services Leader, Geospatial Data Librarian, Electronic Text Specialist
Research Data Librarian

Duke University

Data & Visualization Department
• Nine staff: GIS Librarian, Data Visualization Coordinator, Data Analysis Consultant, Research Data Management Consultant, Graduate Student interns.

Digital Scholarship Services Department
• Nine Staff: Digital Humanities Consultants, Project coordination & assessment.
User Experience & Assessment

Case Western Reserve University
• Librarian, Assessment Officer

Johns Hopkins University
Assessment & User Experience Department
• User Experience Analyst
• Assessment & User Experience Librarian

Dartmouth College
• Assessment Committee

Duke University
Assessment & User Experience Dept.
• Assessment Coordinator
• User Experience Developer

Emory University
• User Experience Librarian – web and user experience strategies
• Assessment Coordinator
Patrons as Creators

Case Western Reserve University
Freedman Center for Digital Scholarship
- Creative New Media Officer

Dartmouth College
Jones Media Center (nine personnel)
- Media Services Specialist, Media Technologist, Media Collection and Preservation
User Experience: First Year Library Programs

Duke University
• First Year Library Experience

Case Western Reserve University
• Personal Librarian
Survey Results: Need for the following positions

• Instructional Design Librarian
• Geographic Information System (GIS) Librarian/Specialist
• Assessment Librarian
• User Experience Librarian
• E-Resources Management Librarian
• Serials/Summon Librarian
Survey Comments

Summary

• Broad interest in more training opportunities. Support for job exchange, job sharing, intern/extern opportunities.

Comments

• “A clear policy for [career] advancement in types of training and steps; a clear goal for cross-training staff and faculty to better support each other…”

• “Training on grant writing; training on qualitative and quantitative research; opportunities to ‘intern’ with other departments that work with instructional technologies.”

• “…bring in outside people to do trainings or give talks on trends in libraries…”

• “…[develop a] program for exchange opportunities to visit and learn from counterparts at peer institutions…”

• “Job shares so that more folks get experience in other locations and with other communities.”
• “Regular infoshares by colleagues…”

• “If and when training is needed, explain what it is for and why it is necessary and how it will be used in daily work life. This will allow everyone to be on the same page and lessen the fear some people have of losing their jobs because they don’t have some of the newer skills needed in the library.”

• “100% tuition for pertinent library science classes or ‘maker’ classes or [information] ethics classes.”

• “Management training and project management training!”

• “…anyone…in a management position should…be involved in management-related ‘continuing education’ classes, whatever form those might take.”

• “The new partnership with Digital Science is a great opportunity for many of us to…significantly bolster collaboration efforts with faculty and researchers. Workshops or even bootcamp like activities for this would be beneficial.”

• “Maybe we need a more formal mentoring effort?”